NOTICE OF NON-DISCRIMINATION

We comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

We:

- Provide free aids and services to people with disabilities to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provide free language services to people whose primary language is not English, such as:
 - o Qualified interpreters
 - o Information written in other languages

If you need these services, contact Member Services. If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Member Services, Appeals & Grievances, 12900 Park Plaza Drive, Suite 150, Mailstop 6150, Cerritos, CA 90703, 1-888-326-3584, TTY 711. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Member Services Representative is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/ index.html.

Amharic	ማስታወሻ፡ የሚናንሩት ቋንቋ ኣማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያባዝዎት ተዘጋጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ 1-888-326-3584(መስማት ለተሳናቸው: 711).
Arabic	ملحوظة: إذا كنت تتحدث بلغة أخرى، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل على الرقم 1-888-326-3584 (للصم والبكم: 711)
Armenian	ՈՒՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվձար կարող են տրամադրվել լեզվական աջակցության ծառայություններ։ Զանգահարեք 1-888-326-3584 (TTY։ 711).
Bengali	লক্ষ্য করুনঃ যদি আপনি অন্য ভাষায় কথা বলেন, তাহলে আপনার জন্য নিঃথরচায় ভাষা সহায়তা পরিষেবাউপলব্ধ রয়েছে। ফোন করুন 1-888-326-3584 (TTY: 711).
Chinese	注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-888-326-3584 (TTY: 711)。
English	ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 1-888-326-3584 (TTY: 711).
French	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés

gratuitement. Appelez le 1-888-326-3584 (ATS : 711).

German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-888-326-3584 (TTY: 711).
Hindi	धान दें: यदि आप हिंदी बोलते हैं, तो आपके लिए मुफ्त में, भाषा सहायता सेवाएं उपलब्ध है। 1-888-326-3584 (TTY: 711) पर कॉल करें।
Hmong	LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-888-326-3584 (TTY: 711).
llocano	PAKDAAR: Nu saritaem ti Ilocano, ti serbisyo para ti baddang ti lengguahe nga awanan bayadna, ket sidadaan para kenyam. Awagan ti 1-888-326-3584 (TTY: 711).
Japanese	注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-888-326-3584 (TTY: 711)まで、お電話にてご連絡ください。
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-326-3584 (TTY: 711)번으로 전화해 주십시오.
Kru (Bassa)	Kru PO NOKÙN+ TI: ε yemâ wlu bèè n̂ a po win tê, bò mayo+ ne-o ko do-do win poyo+bò, ε se pεno kon. Da 1-888-326-3584 (TTY: 711)
Mon-Khmer, Cambodian	ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1-888-326-3584 (TTY: 711) ។
Navajo	Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad , saad bee áká'ánída'áwo'dę́ę', t'áá jiik'eh, éí ná hóló, kojį' hódíílnih 1-888-326-3584 (TTY: 711).
Persian (Farsi	توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با384-326-388-1 (TTY: 711) تماس بگیرید.
Punjabi	ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-888-326-3584 (TTY:711)
Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-326-3584 (телетайп: 711).
Samoan	MO LOU SILAFIA: Afai e te tautala Gagana fa'a Sāmoa, o loo iai auaunaga fesoasoan, e fai fua e leai se totogi, mo oe, Telefoni mai: 1-888-326-3584 (TTY: 711).
Serbo-Croatian OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno Nazovite 1-888-326-3584 (TTY: 711).	
Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-326-3584 (TTY: 711).
Syriac	ووافد : ٢. ٢سهن د٢ افعوصبهن كتنه ٢هندنه ، شيبهن دفعلبهن سلخم دوافنده
Tagalag	حَيْثَةٍ جَكْنَةٍ مِجْتَةٍ مِجْتَةٍ . عَدَنَ جَدَ مِينَةٍ : 1-888-326-3584 (TTY: 711).
Tagalog	PAUNAWA: Kung nagsasalita ka ng Tagalog, makakakuha ka ng mga libreng serbisyo ng tulong sa wika. Tumawag sa 1-888-326-3584 (TTY: 711)
Thai	เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือหางภาษาได้พรี โทร 1-888-326-3584 (TTY: 711).
Urdu	خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں - کال کریں(TTY: 711) 488-326-388-1
Vietnamese	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-326-3584 (TTY: 711).
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